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Archived Trading Account Notification

2023-06-28 - Lucas From Support - Accounts

Dear Client,

We have an update for you, about your trading account.

FXGlobe has intiate a new optimisation process of our trading servers, which will result in archiving of client's trading accounts.

Starting <u>Sunday</u>, <u>July 2nd</u>, <u>2023</u>, at 01:00 Server time, relevant accounts will be archived. This procedure will be repeating every following Sunday.

Archived Accounts are defined as:

- Accounts with zero (0) balance
- Accounts which Showed no activity for 180 days or longer.

How to restore your archived trading account?

Archived accounts can be restored at any given time. Simply send a request to restore your account, by contacting our support team via email or chat.

Should you require any further assistance please do not hesitate to **contact** us us at any time.