Enhanced Security Measures for Withdrawals

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Dear Valued Client,

In recent times, there has been an increase in breaches of security in the online financial world, particularly concerning the identity theft & anonymity of cryptocurrency transactions. While this anonymity offers many benefits, it also poses significant risks, making it a prime target for fraudulent activities.

The Problem

Identity theft has been flourishing in the financial industry. These vulnerabilities have been exploited by malicious actors to commit fraud, resulting in unauthorized access to funds and financial losses. To protect our clients and their assets, it is imperative that we address these security challenges effectively.

The Solution

To enhance the security of your transactions and comply with our licensing regulations, we are implementing an additional verification step in our withdrawal process. Effective immediately, all withdrawal requests will need to be verified through a phone call. A special back office agent from our team will contact you to confirm your withdrawal request & payment method before it can be approved and processed.

What You Need to Do:

- Ensure your contact information is up to date.
- Be prepared to receive a verification call after submitting a withdrawal request.
- If you miss the call, return it or respond to our email notification.

We understand this additional step may require more of your time, but it is necessary to enhance the security of your transactions and protect your assets.

Thank you for your understanding and cooperation. If you have any questions or need further assistance, please contact our support team.

Best regards,
The FXGlobe Support Team