

## Kennisbank > Withdraw Process > Withdraw Conditions

## Withdraw Conditions

Lucas From Support - 2024-01-17 - Withdraw Process

## Withdrawal conditions.

For the smoothest withdrawals please make sure you've read our conditions.

- 1 You can withdraw your funds at any time as long as all your documents are up to date. If any of your documents are expired, we will ask you to provide us with new ones.
- 2 If you have open positions when you place a withdrawal request, we will proceed only if the withdrawal doesn't place your account margins at risk. We reserve the right to refuse to process a withdrawal request if a) there are reasonable grounds to believe that your trading account may turn into a negative balance after the withdrawal is processed, or b) if your trading account is subject to a charge-back investigation.
- Withdrawals will be processed back to the source of the initial deposit and to the same account. For example, if funds were deposited using Skrill, we would refund you via Skrill along with any profits. The same applies to any other funding options we offer. If for any reason we are unable to return the funds to the source, we will refund you via bank wire to an account in your name.
- Because withdrawals will be processed back to the source, profits might be transferred to you via bank wire in the name of the trading account holder.
- Withdrawals will be processed in the currency of your original deposit. In case the account currency differs from the withdrawal or refund currency, the transfer amount will be converted into the transfer currency at the market prevailing exchange rate.
- 6 Third-party withdrawals are prohibited.