fxglobe

Archived Trading Account Notification

2023-06-28 - Lucas From Support - Accounts

Dear Client,

We have an update for you, about your trading account.

FXGlobe has intiate a new optimisation process of our trading servers, which will result in archiving of client's trading accounts.

Starting **Sunday, July 2nd, 2023**, at 01:00 Server time, relevant accounts will be archived. This procedure will be repeating every following Sunday.

Archived Accounts are defined as:
- Accounts with zero (0) balance
- Accounts which Showed no activity for 180 days or longer.

How to restore your archived trading account?
Archived accounts can be restored at any given time.
Simply send a request to restore your account, by contacting our support team via email or chat.

Should you require any further assistance please do not hesitate to contact us us at any time.