

Archived Trading Account Notification

2023-06-28 - Lucas From Support - Accounts

Dear Client,

We have an update for you, about your trading account.

FXGlobe has initiate a new optimisation process of our trading servers, which will result in archiving of client's trading accounts.

Starting **Sunday, July 2nd, 2023**, at 01:00 Server time, relevant accounts will be archived. This procedure will be repeating every following Sunday.

Archived Accounts are defined as:

- Accounts with zero (0) balance
- Accounts which Showed no activity for 180 days or longer.

How to restore your archived trading account?

Archived accounts can be restored at any given time.

Simply send a request to restore your account, by contacting our support team via email or chat.

Should you require any further assistance please do not hesitate to [contact us](#) us at any time.